



*Marriott Dalmahoy, Edinburgh, Tuesday 25th August 2009*

8.30 – 9.30 am **Registration and Breakfast**

9.30 – 9.45 am **Welcome and Introductions**

09:45-10:45	IBM Service Management for a Smarter Planet (The connection between Smarter Planet, Dynamic Infrastructure and Service Management) - Key Note: Jay Chapel, Tivoli Sales Leader NE IOT		
10:45-11:00	Refreshment break		
Track	Theme 1 - Improving Service Excellence	Theme 2 - Smarter Storage Management	Theme 3 - Enterprise Asset Management
Track Owner		 Barrachd	
11.00-11.35	Business Drivers for Monitoring in a Virtualised World - Pete Meehan, Principal Consultant Orb Data	Smart Storage Management for Emerging Industry Trends - Stewart Bazneh, IBM	Asset Management with IBM Maximo - roadmap, new features, future direction - James Fair, Director Vetasi
11.35 - 11.40	Q&A or Opportunity to Move to Other Track		
11.40 - 12.15	The Importance of Security & Compliance in an Uncertain Economy - Karl Prinelle, Principal Consultant Orb Data	Smart Data Protection for Remote Offices and Small and Medium Businesses - Colin Gray, IBM	A Client's Maximo Asset Management Experiences - James Fair, Director Vetasi
12.15 - 12.30	Coffee Break		
12.30-13.05	Workload Scheduling with Tivoli - the Past, Present & Future - Pete Meehan, Principal Consultant Orb Data	How to Maximise Storage Management Efficiency: Next Generation of Backup and Recovery - Paul Hunt, IBM	Asset Management Client Case Studies - James Fair, Director - Vetasi
13.03-13:15	Service Management - Summary and Close - <b>Stephen McCusker</b>	Storage Management - Summary and Close <b>Hugh Levey</b>	Asset Management - Summary and Close <b>James Fair</b>
13.15-14.15	Lunch		

14.15

STUG meeting/Golf Competition

1.00 pm **Closing Session**

1.00 – 2.00 pm **Lunch**

2.00 – 5.00 pm **Product demonstration/STUG meeting/Golf**

*An IBM UK event, brought to you in conjunction with Orb Data, Barrachd & Vetasi, IBM Premier Business Partners*

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